



Terms & Conditions

Jersey Reds

Membership & Match Day Tickets

1. Applications must be made on the Members Area on our website. The membership application period will close on the 30th September of each year. Incomplete, illegal or misdirected applications will not be accepted, and late applications will incur a £10 administration fee. Jersey Reds take no responsibility for applications delayed, incomplete or lost for technical reasons or otherwise.
2. Only one application for club membership may be made by any one person.
3. Application for membership of the Jersey Reds rugby season is accepted at the absolute discretion of the Jersey Reds, Rue Des Landes, St Peter JE3 7BG. The decision of Jersey Reds is final, and no correspondence will be entered into.
4. On acceptance for membership the subscription fee is payable to Jersey Reds and is non-refundable. The benefits of the chosen membership will commence once the fee has been received in cleared funds by Jersey Reds.
5. Your data is important to us, and we are committed to protecting it. We encourage you to read our Privacy Policy.
6. The Jersey Reds name and crest and any reference to, or use of the Jersey Reds brand and/or the club, by the member shall be appropriate, in the opinion of the Jersey Reds, and shall not be used, published, or circulated by any Member without prior written approval of Jersey Reds. All intellectual property rights arising from or in relation to the Club membership are vested in and remain vested in Jersey Reds and shall not pass to or be otherwise licenced or exploited by or on behalf of any Members or any other person without the prior written approval of the Jersey Reds.
7. Jersey Reds do not accept any responsibility for any damage, loss, injury, or disappointment suffered by any member whether as a result of membership or as a result of accepting or failure to accept or use any benefits of membership.
8. Subject to Paragraph 14 and 15, in the event that for whatever reason Jersey Reds are unable to deliver any of the membership rights detailed in these terms and conditions Jersey Reds may at its discretion substitute alternative rights in the nature of the membership rights to an equivalent value without penalty.



9. Subject to Paragraph 14, 15 and 16, in the event that for whatever reason Jersey Reds are unable to deliver any of the SST rights detailed in these terms and conditions Jersey Reds may at its discretion substitute alternative rights in the nature of the non-member rights to an equivalent value without penalty.

10. Each member agrees: -

- that they will pay the fee.
- it will use all rights of membership granted at all times in a manner consistent with the good name, goodwill, reputation and image of Jersey Reds and the Club itself and will not use or allow such rights to be used at any time to discredit or to the detriment of the same;
- that the benefits of membership, season ticket, stand seats and any tickets and passes and any other items supplied are personal and not transferable, not exchangeable and shall not be sold, assigned, or transferred and shall not be purchased or obtained from or through any person other than directly from Jersey Reds or from its ticketing agent, Eventbrite; and
- that it shall neither use nor permit its membership to be used other than in a proper and lawful manner and will neither cause nor permit any disruption or any nuisance, annoyance, or inconvenience to Jersey Reds.
- Jersey Reds shall have no liability for the acts or omissions of members, their employees, agents, representatives, or guest.
- If any member fails to comply with its obligations under these terms and conditions or the reasonable instruction of Jersey Reds in relation to membership, Jersey Reds may forthwith on notice given in writing to the member by hand or sent by post to the last known address terminate membership and all rights granted, without obligation to refund the whole or any proportion of the fee, and with no other obligation or liability to the member in respect of such termination.
- Failure to enforce any of these terms and conditions shall not be deemed or construed to be a waiver of such term and condition at the relevant time or for the future or for any subsequent breach thereof.
- Nothing in these terms and conditions shall be construed as creating an association partnership, joint venture, or relationship of agency or employment between Jersey Reds and any of the members.
- These terms and conditions shall constitute the entire agreement between the parties with respect to the subject matter hereof, and shall supersede any and all prior agreements, representations or understanding between the parties, whether written or oral.



11. **MEMBER SEASON TICKET - CONDITIONS OF ISSUE**

Season tickets will be issued subject to the following: -

- The season ticket entitles the holder to 14 home games in the season the season ticket was paid. This will be 11 regular season home Championship games and 3 home Championship cup games.
- Your season ticket **does not** include pre-season games, knock-out round cup games, or the Siam Cup
- The Club will not issue passes for individual games in the event of the ticket being lost, destroyed, or forgotten.
- The dates of matches may have to be altered during the season and it is the responsibility of the season ticket holder to ascertain the date and kick-off time of any rearranged and/or postponed matches.
- Season ticket holders not conforming to the Jersey Reds ground rules will have their membership withdrawn and future entry refused.
- Any tickets not used by the end of the season in which the season ticket was paid will not under any circumstances be carried forward to the following season. It is the responsibility of the season ticket holder to ensure there is a zero balance at the end of the season. No cash refunds will be given under any circumstances where tickets remain.

12. **MEMBER STAND SEAT - CONDITIONS OF ISSUE**

Stand Seat will be issued subject to the following: -

- The stand seat ticket entitles the holder to 14 home games in the season the season ticket was paid. This will be 11 regular season home Championship games and 3 home Championship cup games.
- Your stand seat ticket **does not** include pre-season games, knock-out round cup games, or the Siam Cup.
- The Club will not issue passes for individual games in the event of the ticket being lost, destroyed, or forgotten.
- The dates of matches may have to be altered during the season and it is the responsibility of the stand seat ticket holder to ascertain the date and kick-off time of any rearranged and/or postponed matches.
- Stand seat ticket holders not conforming to the Jersey Reds ground rules will have their membership withdrawn and future entry refused.
- Any tickets not used by the end of the season in which the stand seat ticket was paid will not under any circumstances be carried forward to the following season. It is the responsibility of the season ticket holder to ensure there is a zero balance at the end of the season. No cash refunds will be given under any circumstances where tickets remain.



13. **SMART CARD TOP-UP - CONDITIONS OF ISSUE**

- Members Current Smart cards in valid for the for 2021/22 Championship season. The card is non-transferable and is for your individual use only. Jersey Reds will not accept any liability for charges made on the card, not made by you. The card can only be used for individual personal expenses incurred by you. The card cannot be used to settle any corporatetable bookings or corporate food or bar bills.
- Any credit on your membership smart cards food & beverage Wallet at the end of the season can be carried over into the next season. No cash refunds will be given under any circumstances where a credit remains on your card.
- If an individual membership is not renewed for the following season and there is a credit balance on the member's smart card food & beverage wallet, there will be no cash refunds given. In this instance, it is the individual member's responsibility to ensure there is a zero balance on the member's smart card food and beverage wallet at the end of the season for which a membership has been paid.
- You cannot use your food and beverage top-up to purchase game tickets.

14. Except for any event referred to in paragraph 15 (in which case the provisions of paragraph 15 shall apply), in the event of Jersey Reds being prevented or delayed at any time from performing any of its obligations under these terms and conditions by reason of any act, event, accident or other happening beyond the control of Jersey Reds including for the avoidance of doubt but without limitation and without prejudice to the generality of the foregoing, strikes, lockouts, industrial action or disputes, riots, wars, civil disturbance, disease (including without limitation infectious disease), fire, explosions, storms, power failure, governmental or local authority laws, regulations, directions or orders (whether in Jersey or in the United Kingdom) or Rugby Football Union regulations, orders or directives, then and in such event any such failure or delay in performance shall not be deemed to constitute a breach of the obligations of Jersey Reds and:

- (i) the performance of any such obligations shall be suspended during which performance of the obligation has been delayed or failed to be performed and such further period as Jersey Reds may determine at its absolute discretion to permit any repairs, remediation or to address any shortages of materials, manpower or transportation facilities; and
- (ii) if Jersey Reds are permanently prevented from performing their obligations as a result of any act, event accident or other happening referred to in this paragraph 18, then Jersey Reds shall be entitled to terminate their contract with you by giving notice in writing (which may be delivered by electronic means including email);



15. If as a result of an outbreak (or suspected or threatened outbreak) of any infectious disease (including without limitation COVID-19 or any variant thereof), any rugby season is cancelled, truncated or otherwise reduced or if games are ordered by the Government of Jersey, the Rugby Football Union or any other competent authority to be played behind closed doors or with a reduced capacity, Jersey Reds shall have no responsibility or liability to you in respect of any matches for which it is unable to permit you to attend and shall not be obliged to offer any refunds, part-refunds or carry-over to the following season of any sums paid by you to Jersey Reds in respect of membership or season tickets.
16. Neither Jersey Reds, its servants or its agents shall be liable for any loss, theft, injury or damage to any property of any member whilst in or at the home ground of Jersey Reds. Nothing in this paragraph shall exclude the liability of Jersey Reds in circumstances where such loss, theft, damage or injury is as a result of negligence on behalf of Jersey Reds.